

TEAMWORK WORKSHOP

ICOM5047

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Reflection about groups

□ Have you been a member of a team that got the job done (wrote the report, finished the project, completed the assignment) but that ended up with the members hating one another so intensely they never wanted to see each other again?

What characteristics made the team fail?

Reflections about other types of groups

Have you been a member of a team whose members really enjoyed one another's company and had a great time socially but in the end hadn't finished the project?

What characteristics made the group fail or what were the reasons for failure taking into account that it was fun.

Reflections about effective teams

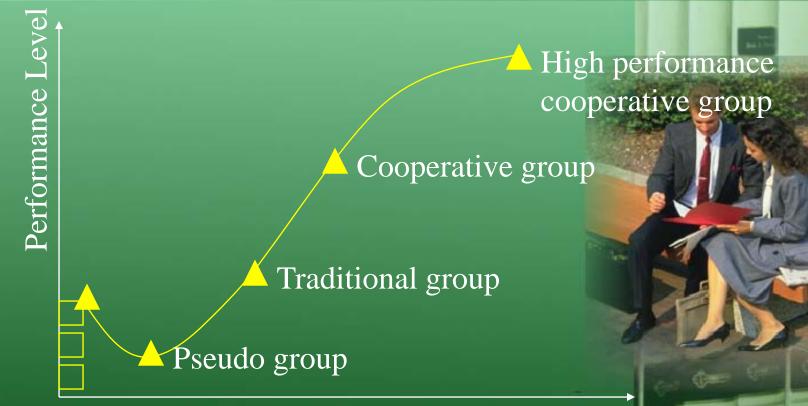
□Have you been a member of a team whose members really enjoyed one another's company and had a great time socially but this time finished the project?

□What characteristics made this team effective and successful?

Teamwork dynamics

□ Split into groups of five people □You will not be allowed to speak □You have a mission to climb a mountain and you have five minutes to: □To set your goal List 10 tools, devices or equipment you deem necessary for your mission List 10 obstacles you may face during your mission

Group Performance



Individual members

Type of group

Pseudo Learning Group

Members are assigned to work together
 Members believe they will be ranked according to individual performance
 Members talk but they actually compete
 Probably would achieve more working independently; they actually disrupt each other work
 Members seek each other's information but do

note teach what they have learned; there is not actual sharing

Cooperative Learning Groups

• Work is complex enough to require each other's cooperation Group's goal is maximize all member's learning Everyone is accountable □ Work face-to-face to produce joint work-products Members promote mutual success • Analyze how effective they are achieving goals and how well they are working together

High Performance Cooperative Learning Groups

• Meets all criteria for being a cooperative group and outperforms reasonable expectations □ The difference is in level of commitment to each other and to the group **Emotional binding** Mutual concern for each other's personal growth • Members actually have fun working with each other

Reflections about effective teams

Started in a social activity Contributions from all members □ Motivation Like the work Go the extra mile Differ in opinions but manage the difference **Trust** Dynamism □ Know the members outside the work place

Reflection about effective teams

Good participation Common goal Sense of purpose • Members take responsibility Effective decision making

Fun, liked to be there Careful listening Respect Good meeting facilitation Empowered members Constructively manage conflict



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	Type I Swim team	Type II Football team
	Type III Bowling team	Type IV Volleyball team
Low		High

Coordination between team members

Goals and metrics (score keeping)

Reasons for knowing and keeping score

□ Motivate individual performance

Basis for analyzing and making improvements to team

Help focus team members on a common purpose and work together

Final Teamwork dynamics

Split in teams of four people
Each team will get 20 cards
You have three minutes to build the tallest building
The team that builds the tallest and stable building wins



Final Reflection

□How was the interaction in the team?